

SMS Communication Privacy Policy

Effective Date: July 1, 2024

Projects Unlimited, Inc. ("we," "our," or "us") is committed to protecting the privacy and security of your personal information. This SMS Communication Privacy Policy outlines how we collect, use, and protect the information you provide to us through our SMS communication services.

1. Consent

By providing your phone number and opting in to receive SMS communications from us, you consent to our use of your phone number for the purposes described in this policy. You may opt-out at any time by replying STOP to any SMS message from us or by contacting us directly.

2. Information We Collect

We collect the following information when you provide it to us:

- **Phone Number:** This is used to send and receive SMS communications.
- **SMS Communication Data:** This includes the content of messages sent and received, and metadata such as the date and time of the messages.

3. Use of Information

We use your phone number and SMS communication data solely for the purposes of:

- Communicating with you regarding our services, including but not limited to updates, notifications, and responses to your inquiries.
- Facilitating communication with vendors and partners in relation to our business operations.

We do not use your phone number or SMS communication data for marketing purposes, nor do we sell or share this information with third parties for marketing or other purposes not related to the purposes stated above.

4. Data Security

We implement appropriate technical and organizational measures to protect the security and confidentiality of your information. This includes encryption, access controls, and regular security assessments.

5. Data Retention

We retain your information for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce our agreements.

6. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- **Access:** You have the right to request access to the information we hold about you.
- **Correction:** You have the right to request corrections to any inaccurate or incomplete information.
- **Deletion:** You have the right to request the deletion of your information, subject to certain legal exceptions.
- **Restriction:** You have the right to request restrictions on the processing of your information.
- **Portability:** You have the right to request a copy of your information in a structured, commonly used, and machine-readable format.

To exercise these rights, please contact us using the contact information provided below.

7. Children's Privacy

Our SMS communication services are not directed to individuals under the age of 13, and we do not knowingly collect or solicit information from anyone under the age of 13.

8. Changes to This Policy

We may update this policy from time to time. Any changes will be posted on our website and, where appropriate, notified to you by SMS or email.

9. Contact Us

If you have any questions or concerns about this SMS Communication Privacy Policy, please contact us at:

Projects Unlimited, Inc.

6300 Sand Lake Rd.

Dayton, OH 45414

937.264.0845

By continuing to use our SMS communication services, you acknowledge that you have read and understood this policy and agree to its terms.